

EFFECTIVE OCT. 1, 2012

NEW CONSOLIDATED BILLING!

YOU ASKED FOR IT. WE DID IT!

Introducing a new, consolidated billing statement with features you, our patients, requested...

If you are like so many of us, you visit your primary care physician one week, are referred to a specialist the next, and visit another provider a week later.

Effective October 1, 2012, you will receive one consolidated billing statement each month from Franciscan Medical Group that includes an itemized summary of all of your Franciscan clinic visits for that month.

Additional improvements include:

- A customer service phone number clearly identified at the top of your statement, so if you have questions, you can get them answered quickly.
- Child activity will appear on the bill of the parent who is noted as the financial guarantor for that child.

If you have questions about your bill, please call (888) 779-6380.

THANK YOU!

CUSTOMER SERVICE
PHONE NUMBER

Franciscan Medical Group

A part of the Franciscan Medical Group

MB 08-04

1313 BROADWAY STE 200

TACOMA WA 98402-3400

Customer Service (888) 779-6380

ADDRESS SERVICE REQUESTED

JANE Q PATIENT

1313 BROADWAY STE 200

TACOMA WA 98402-3400

BILL DATE 06-22-2012

PRIME PAY AMT 5893.23

ACCOUNT NUMBER 12345678

AMOUNT ENCLOSED \$

See reverse side for Credit Card Payment Information.

Please mark box and indicate any change in address or insurance date.

Details of participation and claims change process with payor.

FRANCISCAN MEDICAL GROUP

PO BOX 5100-1539

PASADENA CA 91110-1539

3153700000012345678900005678231

CLINIC
NAMEMONTHLY
CHARGESCHILD
ACTIVITY

IF YOU FEEL THESE CHARGES ARE IN ERROR, PLEASE CALL TODAY. THANK YOU.

ACCOUNT #	PREVIOUS BALANCE	NEW CHARGES	PAYMENTS & CREDITS	ADJUSTMENTS	MONTHLY BALANCE
12345678	1182.00	7501.00	2789.77	-1232.00	5893.23

If you believe you would qualify for Financial Assistance, you must contact the business office within 60 days of your first statement.

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CATHOLIC HEALTH
INITIATIVES

Franciscan Medical Group

A Part of Franciscan Health System

FRANCISCAN MEDICAL GROUP CLINICS

Auburn	
Auburn/Federal Way Surgeons–Auburn	(253) 927-1800
Franciscan Endocrine Clinic	(253) 833-1987
Franciscan Heart & Vascular Associates–Auburn	(253) 939-1230
Northwest Vascular Center–Auburn	(253) 833-8032
Burien	
Franciscan Foot & Ankle Specialists–Highline	(206) 242-6553
DuPont	
Franciscan Medical Clinic–DuPont	(253) 964-5260
Enumclaw	
Enumclaw Medical Center–Cole Street	(360) 802-5760
Franciscan Foot & Ankle Specialists–Enumclaw	(360) 802-5760
Franciscan Medical Clinic–Enumclaw	(360) 825-6511
Northwest Vascular Center–Enumclaw (Lab Only)	(253) 833-8032
Federal Way	
Auburn/Federal Way Surgeons–Federal Way	(253) 927-1800
Franciscan Acute Surgical Team (FAST)–Federal Way	(253) 944-3278
Franciscan Center for Weight Management	(253) 944-2080
Franciscan Diabetes Services–Federal Way	(253) 426-6753
Franciscan Digestive Care Associates at St. Francis	(253) 272-8664
Franciscan Foot & Ankle Institute	(253) 944-4177
Franciscan Foot & Ankle Specialists–Federal Way	(253) 874-2227
Franciscan Heart & Vascular Associates at St. Francis	(253) 939-1230
Franciscan Medical Clinic–Federal Way	(253) 839-2030
Franciscan Medical Clinic at St. Francis	(253) 874-2227
Franciscan Medical Clinic on 11th Place	(253) 927-2150
Franciscan Neurology Associates–Federal Way	(253) 838-3103
Franciscan Orthopedic Associates at St. Francis	(253) 838-8552
Franciscan Women's Health–Federal Way	(253) 944-6950
Franciscan Women's Health Associates at St. Francis	(253) 838-3695
Northwest Nephrology–Federal Way	(253) 272-5881
Northwest Vascular Center–Federal Way	(253) 833-8032
Pacific Northwest Maternal-Fetal Medicine–Federal Way	(253) 835-6260
St. Francis Breast Clinic	(253) 927-1800
St. Francis Rheumatology Clinic	(253) 838-3045
Gig Harbor	
Carlos E. Moravek, MD–Gig Harbor	(253) 426-4520
Franciscan Diabetes Services–Gig Harbor	(253) 426-6753
Franciscan Digestive Care Associates–Gig Harbor	(253) 858-5433
Franciscan Ear, Nose & Throat Associates–Gig Harbor	(253) 426-6731
Franciscan Foot & Ankle Specialists–Gig Harbor	(253) 858-9192
Franciscan Heart & Vascular Associates at St. Anthony	(253) 627-1244
Franciscan Medical Clinic–Gig Harbor	(253) 858-9192
Franciscan Medical Clinic on Pt. Fosdick	(253) 858-9192
Franciscan Surgical Associates–Gig Harbor	(253) 530-2940
Franciscan Surgical Associates–Gig Harbor Suite 145	(253) 530-2940
Franciscan Urology Associates–Gig Harbor	(253) 858-9192
Franciscan Weight Loss Surgery Clinic – Gig Harbor	(253) 275-6030
Franciscan Women's Health–Gig Harbor	(253) 530-2955
Gig Harbor Orthopaedic Surgeons	(253) 853-8810
Harbor Orthopedic Clinic	(253) 530-2663
Neurosurgery Northwest–Gig Harbor	(253) 853-2980
Northwest Nephrology–Gig Harbor	(253) 272-5881
Northwest Vascular Center–Gig Harbor	(253) 530-2620
ROAD Clinic–Gig Harbor	(253) 985-6490
St. Anthony Prompt Care	(253) 853-2050
Lakewood	
Franciscan Acute Surgical Team (FAST)–Lakewood	(253) 944-3278
Franciscan Diabetes Services–Lakewood	(253) 426-6753
Franciscan Digestive Care Associates–Lakewood	(253) 582-9335
Franciscan Foot & Ankle Specialists–Lakewood	(253) 985-2733
Franciscan Heart & Vascular Associates at St. Clare	(253) 272-8074
Franciscan Medical Clinic–Lakewood	(253) 985-6688
Franciscan Neurology Associates–Lakewood	(253) 985-2722
Franciscan Orthopedic & Sports Medicine Associates	(253) 985-6677
Franciscan Plastic Surgery Associates–Lakewood	(253) 985-6630
Franciscan Surgical Associates–Lakewood	(253) 985-2733
Franciscan Urology Associates–Lakewood	(253) 985-6134
Franciscan Vascular Associates at St. Clare	(253) 985-6160
Lakes Anesthesia	(253) 565-9765
ROAD Clinic–Lakewood	(253) 985-6490
Milton	
Franciscan Medical Clinic–Milton	(253) 922-5262
Port Orchard	
Franciscan Medical Clinic–Port Orchard	(360) 874-5900
Harbor Orthopedic Clinic–Port Orchard	(253) 530-2663
Kitsap Urology Associates	(360) 874-7300
Poulsbo	
Kitsap Urology Associates–Poulsbo	(360) 874-7300
Puyallup	
Franciscan Digestive Care Associates–Puyallup	(253) 445-5750
Franciscan Medical Clinic–Canyon Road	(253) 539-4200
Franciscan Prompt Care – Canyon Road	(253) 539-4200
Franciscan Specialty Clinic	(253) 539-4200
Spanaway	
Franciscan Medical Clinic–Spanaway	(253) 538-4660
Tacoma	
Carlos E. Moravek, MD	(253) 426-4520
Endocrine Consultants Northwest	(253) 565-6777
Franciscan Diabetes Services–Tacoma	(253) 426-6753
Franciscan Digestive Care Associates–Tacoma	(253) 272-8664
Franciscan Ear, Nose & Throat Associates–Tacoma	(253) 426-6731
Franciscan Eye Care	(253) 382-8320
Franciscan Foot & Ankle Specialists–Tacoma	(253) 382-8200
Franciscan Gynecologic Oncology Associates	(253) 382-8150
Franciscan Heart & Vascular Associates at St. Joseph	(253) 627-1244
Franciscan Heart & Vascular Associates at St. Joseph	(253) 627-1244
Franciscan Medical Clinic at St. Joseph (Family Medicine)	(253) 382-8200
Franciscan Medical Clinic at St. Joseph (General Surgery)	(253) 382-8450
Franciscan Medical Clinic at St. Joseph (Internal Medicine)	(253) 382-8200
Franciscan Medical Clinic at St. Joseph (Pediatrics)	(253) 382-8140
Franciscan Neurology Associates–Tacoma	(253) 985-2722
Franciscan Occupational Health–Port Clinic	(253) 272-6677
Franciscan Plastic Surgery Associates–Pearl Place	(253) 759-4522
Franciscan Spine Center	(253) 426-4600
Franciscan Spine Surgery Associates	(253) 272-0186
Franciscan Surgical Associates–Pearl Place	(253) 752-8882
Franciscan Surgical Associates–Tacoma	(253) 552-1200
Franciscan Transitional Clinic	(253) 382-8240
Franciscan Urology Associates–Tacoma	(253) 426-6180
Franciscan Vascular Associates–Tacoma	(253) 382-8540
Franciscan Women's Health–Pearl Place	(253) 761-2244
Franciscan Women's Health–Tacoma	(253) 382-8160
Franciscan Women's Health Associates	(253) 627-0666
Neurosurgery Northwest–Tacoma	(253) 426-4420
Northwest Nephrology	(253) 272-5881
Pacific Northwest Maternal Fetal Medicine	(253) 426-6878
St. Joseph Heart Failure Clinic	(253) 426-4972
St. Joseph Heart Valve Clinic	(253) 426-6700
St. Joseph Women's Clinic	(253) 382-8400
Tacoma Orthopaedic Surgeons	(253) 756-0888
The Orthopaedic Center	(253) 272-2224
UW Tacoma Student Health Services	(253) 692-5811
University Place	
Franciscan Medical Clinic–University Place	(253) 564-0170